True-Fit Earphones
User's Guide

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Westone®
THE IN-EAR EXPERTS®

Earpiece Care and Maintenance

Congratulations on your choice of Westone True-Fit Earphones! The information in this booklet will help you achieve and maintain the best possible performance.

Earphone Care and Maintenance

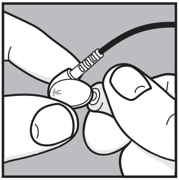
Here are a few simple guidelines that can greatly increase both your listening enjoyment and the lifespan of your Westone True-Fit Earphones:

- Always store your earphones in the provided case.
- Earwax build-up in the sound tube may cause decreased sound quality. Use the included wax removal loop to carefully clean the sound tube. Never attempt to remove earwax with any other object as this may result in damage to the earphones and will void the warranty.
- Do not use the cord to remove the earphones from your ears. This may damage the cord and result in poor performance. Damage of this nature is not covered by the warranty.
- Do not expose your earphones to extreme temperatures.
- Avoid strong impacts to your earphones.
- Wipe down your earphones after each use.
- Never immerse your earphones in water.

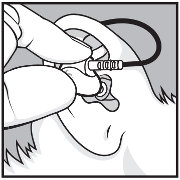
Please Note: *Moisture in your earphones can cause temporary performance issues. Do not insert your earphones if your ears are wet. Always dry your ears completely before inserting your earphones. Should the earphones quit working due to water or perspiration, allow them to dry completely before attempting to use again. Minor moisture build-up should dry out and not affect long-term performance. Extended exposure to moisture or submersion will result in permanent damage (not covered by the warranty).*

Insertion Instructions

IMPORTANT - Before using the earphones, be sure to turn down the volume on your sound source.



Your True-Fit Earphones are marked with an "R" for the right ear and an "L" for the left. A variety of eartip styles and sizes are provided. Some experimentation may be necessary to determine which provides you the most comfortable fit and best seal. When using a foam eartip, compress the foam by rolling it between your fingers (fig.1). It is not necessary to compress any of the other eartips before insertion.



With the body of the earphone toward the back of your ear and the cord pointing forward, insert the eartip into your ear canal (fig.2). If you have any trouble inserting the earphone, reach over your head with your opposite hand and gently pull up and back on the top of your ear. This will slightly straighten your ear canal and may allow for easier insertion. Rotate the earphone backward slightly until seated in your ear (fig.3). If using a foam eartip, hold the earphone in place for 5 to 10 seconds to allow the foam to expand and conform to the shape of your ear canal.



The cords should run up, over and behind your ears. The remaining cord can either be routed behind your head and down your back or under your chin. If routed behind your head, slide the "cord zipper" up to the base of your skull to help limit cord movement.

Hearing Care Information

Please read this important information before using your Westone True-Fit Earphones.

If, after using your Westone True-Fit Earphones, everything sounds muffled, or if you hear ringing or buzzing, your ears are trying to give you a warning! These symptoms are normally associated with a condition known as Temporary Threshold Shift and are an indication of conditions that could lead to permanent hearing loss.

While no two individuals' hearing sensitivity is exactly the same, there are established safety guidelines for sound levels versus time of exposure. The chart to the right is based on OSHA's (Occupational Safety and Health Administration) exposure information for industry. Remember that these guidelines are based on average hearing sensitivity – your sensitivity may be above or below these levels.

dB level	Maximum exposure time
85	8 hr.
90	4 hr.
95	2 hr.
100	1 hr.
105	30 min.
110	15 min.
115	7.5 min.

The use of any earphone offers benefits and risks. Westone True-Fit Earphones can lower ambient sound levels approximately 25 dB when properly worn. However, the performance capabilities of the earphones can allow the user to negate the benefits of hearing protection from ambient sound. We want you listening for a lifetime!

Remember, personal hearing protection is your responsibility!

Important:
Used wisely, your new earphones will provide years of enjoyment.

Noise-induced hearing loss is preventable but often undetected until it is too late. Westone and the Electronic Industries Association's Consumer Electronics Group recommend you avoid prolonged exposure to excessive noise. Used responsibly, your True-Fit Earphones can help prevent noise-induced hearing loss. If you have questions, contact your audiologist or hearing care professional.

Be sure to observe the following guidelines:

- Do not turn up the volume so high that you can't hear what's around you.

- You should use extreme caution or temporarily discontinue use in potentially hazardous situations.

- Do not use while operating a motorized vehicle as it may create a traffic hazard and is illegal in many areas.

For more information or to purchase additional Westone products and accessories, please visit our website at www.westone.com or call 1-800-525-5071.

Limited Product Warranty

Westone warrants this product to be free of defects in material or workmanship for a period of one year from the date of original retail purchase. If your product is found to be defective during the warranty period, Westone will, at its sole option, either repair the product or replace the product with a new or factory reconditioned or equivalent model. This limited warranty does not apply to any defects attributable to damage beyond the reasonable control of Westone including damage caused by abuse, misuse, misapplication or modifications performed by anyone other than Westone.

Requesting a Warranty Repair
If your product is not functioning properly, first ensure that the sound bore is not blocked by earwax and that the unit is completely dry. Performing these simple troubleshooting steps could solve the problem and eliminate the need for a factory repair. If it is necessary to return your product to Westone for warranty or post-warranty service, please email music@westone.com or call 1-800-525-5071 for additional instructions and to obtain a return authorization number.

IMPORTANT:
Please include a description of the problem, the address to which the product should be returned, your name, phone number, email address and a copy of the purchase receipt.

Limitation of Liability
Westone disclaims any and all implied warranties, warranties of merchantability and fitness for a particular purpose to the maximum extent permissible by law. Westone shall not be liable for any special, incidental or consequential damages caused by the use, misuse, or inability to use this product. If purchased under a government contract, those contract terms supersede terms stated herein.

At Westone, we value your satisfaction.

If you have any questions, please contact us by
email at music@westone.com or call 1-800-525-5071.

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